



Your estate Meet and Greet

Our responses at Gracie House

Thank you for taking the time to speak to Barnet Group staff during the Meet and Greet event we recently held in your area.

We are happy to share that following your feedback, we have carried out the following actions or provided advice and support to residents.

- Damp and mould surveys
- Repairs in residents' home
- Anti-social behaviour support
- Support in dealing with pests
- Repairs in communal areas
- Revisiting caretakers' visit and cleaning frequencies
- Housing officers attending site to ensure tenants are keeping up their responsibilities
- Repairs to lifts.

If there is anything else you would like to raise with us, you can contact us using the following:

📞 020 8080 6587 | ✉️ talktous@barnethomes.org | 🌐 barnethomes.org